UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of Examiner: Nicolas Kourim, et al. Group Art Unit: Serial No. 10/036,266 File No. Filed: December 24, 2001

For: SYSTEM FOR MONITORING, ANALYZING AND IMPROVING PERFORMANCE OF INFORMATION SYSTEMS AND THEIR IMPACT ON BUSINESS **PROCESSES**

San Francisco, California

594P

Hon. Commissioner of Patents and Trademarks Washington, D.C. 20231

Sir:

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES
POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO: COMMISSIONER OF PATENTS AND TRADEMARKS, WASHINGTON, D.C. 20231

eh 21,2002

FREIBURGER, Reg. No. 27,063

SIGNED

FILING OF MISSING PARTS OF PATENT APPLICATION

This is in response to the Notice of Missing Parts mailed February 4, 2002. Enclosed are a declaration executed by all inventors, a power of attorney by assignee and an assignment executed by all inventors, along with a letter requesting recording.

Also enclosed are fees in the form of credit card

This is a request for recordation of an assignment of a single patent, and the required fee of \$40 is enclosed.

To the best of my knowledge and belief, the information contained herein is true and correct, and any copy submitted is a true copy of the original document.

Yours very truly,

Thomas M. Fre burger

Reg. No. 27,063

TMF/st Enclosure

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10/036,266

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Nicolas Kourim

594P

CONFIRMATION NO. 4274

FORMALITIES LETTER

OC000000007419001

Thomas M. Freiburger 29th Floor 650 California St. San Francisco, CA 94108



Date Mailed: 02/04/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(I) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$65.

A copy of this notice <u>MUST</u> be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

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